

Last Updated: 22 May 2025

At UK Diagnostic Solutions Ltd ("we", "us", or "our"), we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you use our website or engage with our services.

By accessing or using our website, you agree to the terms set out in this Privacy Policy.

What Information We Collect

We may collect and process the following types of personal data:

Identity & Contact Details: Name, phone number, email address, job title, company name.

- Professional Information: CVs, work history, qualifications, references (primarily for recruitment services).
- Technical Data: IP address, browser type/version, time zone, operating system, and website usage information.
- Cookies and Analytics Data: We use cookies to enhance your experience and track how the site is used.

How We Use Your Information

We may use your personal data to:

- Provide recruitment and talent-matching services
- Respond to your enquiries or applications
- Match you with suitable job opportunities
- Improve our website and user experience
- Comply with legal or regulatory obligations

- Send you marketing or informational communications (where consent has been given)

Our Legal Basis for Processing

In accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, we rely on the following legal grounds for processing personal data:

- Consent – where you have given explicit permission
- Contractual necessity – to fulfil our obligations to you or a client
- Legal obligation – to comply with applicable laws
- Legitimate interests – such as improving our services, or communicating with you in a professional context

Who We Share Data With

We will never sell your personal data. We may share it with:

- Employers or hiring managers where you've applied for roles
- Third-party service providers such as cloud storage, CRM tools, or analytics platforms
- Regulatory bodies or legal authorities, if required to do so by law All third parties we work with are required to handle your data securely and in accordance with applicable laws.

Data Retention

We will retain your personal data only for as long as necessary for the purposes it was collected, including legal, regulatory, or reporting requirements.

You may request that we delete your information at any time – see Your Rights below.

Your Rights Under UK Data Protection Law You have the following rights:

- The right to access the personal data we hold about you
- The right to request correction or deletion of your data
- The right to restrict or object to processing
- The right to withdraw your consent (where processing is based on consent)
- The right to lodge a complaint with the Information Commissioner's Office (ICO) To exercise any of these rights, please contact us.

How We Protect Your Information

We take data security seriously and have put in place appropriate measures to prevent unauthorised access, loss, misuse, or disclosure of your information.

Cookies and Tracking Technologies

Our website uses cookies to distinguish you from other users, to improve functionality, and to collect analytics data.

You can manage your cookie preferences at any time.

Third-Party Links

Our website may contain links to third-party sites.

We are not responsible for the privacy practices or content of those websites. We encourage you to read their policies before submitting any personal data.